

Paul Wann
Chief Operating Officer
Health Plans, Inc.

As Chief Operating Officer, Paul drives the advancement of operations, automation, and programming at HPI. Paul oversees multiple areas of the business including Customer Service, Claims, the Technical Resource Unit, Reinsurance, Enrollment, Billing & Payment Configuration, and COBRA. Additionally, he leads the development of goals and employee bonus measures and regularly tracks progress toward meeting those goals.

Paul brings over 30 years of experience in the industry, specializing in numerous areas including system configuration, member care, compliance, and analytics. Prior to joining HPI, Paul served as Senior Vice President of TPA solutions at Centivo, where he established TPA operations and served as the company's industry subject matter expert. Previously, he served as Chief Operating Officer at Consociate Health.

Paul holds a Bachelor of Science degree from the University of Phoenix.